University of Roehampton's success with Scientia's leading Student Allocator application

Student Allocator improves service for students

The University of Roehampton has been using Scientia software for room booking, timetabling and resource management since 2001. When Scientia began development of Student Allocator, the University's senior management team saw the system's potential for improving the service for students – a key institutional goal – and for reducing the administration load. The University needed a system that could cope with complex, but very flexible, programme structures and that ensured student choices were valid within the context of these constraints. There was also a need to enable staff approval of module and timetable choices of programmes.
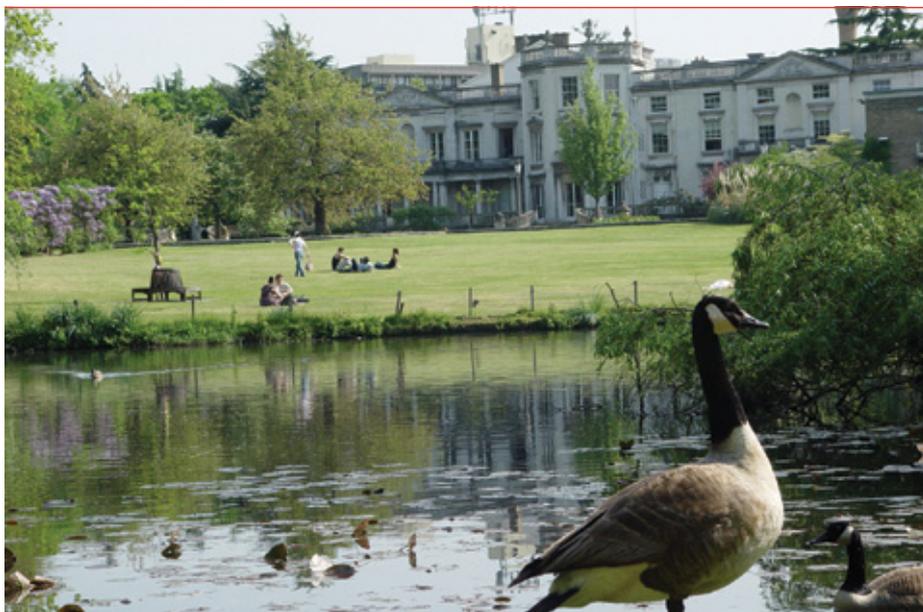
Since internally releasing the product in September 2006, Student Allocator has now evolved into a key business system assisting the process of student enrolment. It facilitates the intelligent capture and approval of all student module and timetable selections. With the assistance of Scientia's technical development team, this information is passed, via two-way integration to the University's timetable system, aiding the effective timetable scheduling process. In having this data captured and validated through Student Allocator, it is able to re-use and feed key information to the University's peripheral business functions of fee payment, timetable scheduling, student module management and class based attendance monitoring.

Student Allocator to achieve long-term strategic goals

Since Student Allocator's successful implementation, led by Project Manager Marina Lim, the University of Roehampton and Scientia have maintained a vigilant focus on building both the product's serviceability and the optimisation of supporting business functions of module selection. The University of Roehampton has a long and proud tradition of providing a first-rate university experience for both students and staff. It aims to foster the positive first impression of a university that challenges, inspires and supports students through a strong ethos of customer-focused service. Student Allocator is now key in a suite of products which, together, provide the University's customers with this first-rate experience throughout the enrolment process. Marina Lim said "Roehampton's partnership with Scientia has enabled us to introduce this intuitive module and timetable selection system which is robust enough to cater for the many intricacies of our curriculum and academic rules. With strong collaboration and support from our academic staff we feel that this system is not only satisfying our short-term registration needs but will continue to improve and aid our long-term strategic goals."

"This system has enabled us to standardise a previously varied and time-consuming approach to module choice. Improvements in the timeliness and quality of the management information have led to better resource allocation and improved space utilisation. The system is flexible and easy to use and allows students to make and change their selections in a controlled and efficient way, whilst also ensuring that staff are able to set constraints, thresholds and approval levels in a way which is appropriate to individual programmes."

Mike Hall, Director of Information Technology and Media Services University of Roehampton

Roehampton University

Positive feedback

Student Allocator as an operational business system, currently enjoys largely positive feedback from both students and staff. When the system was used in the enrolment cycle for 2010/11, it facilitated the selection and approval of module and timetable choices for over 9,500 undergraduate and post-graduate students. In 2010, the University achieved a major milestone in providing quality services by successfully facilitating the pre-allocation of all student timetable choices before the students entered into enrolment. This work greatly simplified the selection tasks of students and simultaneously improved the quality and integrity of the captured student choice data. Feedback on this pre-allocation service has been very positive and the product to-date has achieved all of the ambitions that the University has for it. In utilising new enhancements to the 2012/13 system, the University has been able to further simplify its selection process for students and maintain strong and positive feedback from both students and staff.

Director of Information Technology and Media Services, Mike Hall said the Student Allocator was a "vast improvement" over the previous system.

From here, the University plans to continue its strong relationship with Scientia, by helping this already intuitive product further, to push the boundaries of the quality service it offers to its students and staff.

About the University of Roehampton

The University of Roehampton in south-west London offers its students a high-quality learning experience in a friendly, supportive environment. The University's courses provide the knowledge and skills necessary for success in the 21st century.

www.roehampton.ac.uk

Further Information

For more information, please contact your account manager or email your nearest office.

UK/Scandinavia
Tel: +44 (0)1223 884949
Email: sales@scientia.com

The Netherlands
Tel: +31 (0)615 8763250
Email: salesnl@scientia.com

Germany
Tel: +49 (0)221 1612177
Email: info@scientia.com

Sweden
Tel: +46 8 760 0010
Email: info@pythagoras.se

Australia/New Zealand
Tel: +61 (0)2 99299292
Email: sales@cyon.com.au

China (Hong Kong)
Tel: +852 2961 4483
Email: sales@cyon.com.au

Singapore
Tel: +65 6505 9826
Email: enquiries@cyon.sg

Canada
Tel: +1 888 9006084 (toll free)
Tel: +1 416 2348357
Email: salesca@scientia.com

Indonesia
Tel: +61 (0)2 99299292
Email: sales@cyon.com.au

www.scientia.com

Ref: 3351